HLp/NGA/CFIG Present:

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**Exclusively For Department Managers**

**Part II**

**Day 1**

**1. Welcome 10:00am EST**

**2.** The **3 Hats you wear: 10:15am**

As a Leader – Manager – Employee and the **6 Roles You Play.**

**3. “Inspiring People to Greatness” –** Dale Reeves **10:30am**

**4. Tips from Successful (Dept.) Managers 11:15am**

**5. Break Time 11:50pm**

**6. Supermarket Rules 12:00pm**

**a.** 3 Second Rule **b.** A.I.D.A. Concept

**7.** The **Concept of ‘Flow’ and ‘Focus’** (Handout)  **12:45pm**

**8. (Dept.) Merchandising/Operations Ideas** for you to consider **1:15pm**

**9. Day 1 Summary/Homework 1:50pm**

**10. Day 1 Session Concludes**  **2:00pm**

**Day 2**

**1. Welcome Back 10:00am EST**

**2. Employee Retention Rules 10:10am**

**3. Developing your people in the near and long term. 10:40am**

**4. Time-Tested Time Management Tactics**   **11:15am**

**5. Break Time 12:00pm**

**6. More (Dept.) Merchandising/Operational Ideas to Consider 12:10pm**

**7. BREAK OUT** – Group Discussion  **12:50pm**

**8. Making a Commitment to Change 1:20pm**

**9. Session Summary 1:50pm**

**10. Part II Concludes 2:00pm**