HLp/NGA/CFIG Present:

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**Exclusively For Department Managers**

**Part II**

 **Day 1**

 **1. Welcome 10:00am EST**

 **2.** The **3 Hats you wear: 10:15am**

As a Leader – Manager – Employee and the **6 Roles You Play.**

 **3. “Inspiring People to Greatness” –** Dale Reeves **10:30am**

 **4. Tips from Successful (Dept.) Managers 11:15am**

 **5. Break Time 11:50pm**

 **6. Supermarket Rules 12:00pm**

 **a.** 3 Second Rule **b.** A.I.D.A. Concept

 **7.** The **Concept of ‘Flow’ and ‘Focus’** (Handout)  **12:45pm**

 **8. (Dept.) Merchandising/Operations Ideas** for you to consider **1:15pm**

 **9. Day 1 Summary/Homework 1:50pm**

 **10. Day 1 Session Concludes**  **2:00pm**

 **Day 2**

 **1. Welcome Back 10:00am EST**

 **2. Employee Retention Rules 10:10am**

 **3. Developing your people in the near and long term. 10:40am**

 **4. Time-Tested Time Management Tactics**   **11:15am**

 **5. Break Time 12:00pm**

 **6. More (Dept.) Merchandising/Operational Ideas to Consider 12:10pm**

 **7. BREAK OUT** – Group Discussion  **12:50pm**

 **8. Making a Commitment to Change 1:20pm**

 **9. Session Summary 1:50pm**

 **10. Part II Concludes 2:00pm**